ROIATTI	Integrated Management System ISO 9001:15 - BS-OHSAS 18001:07	
	QHSE POLICY	Rev. 3 Date: 06/09/2018

Roiatti has operated since 1918 in the sector of national and international haulage for private individuals, companies and institutions. Over this period, the company has extended its range of activities and improved its operational procedures to meet the changing requirements of its clients, and introduced the most modern and effective technologies, vehicles, instruments and methods.

The extensive experience that the company has gained over the years is a guarantee of its professional expertise, reliability and efficiency in providing its services to clients. Roiatti provides haulage services for private individuals, companies and government institutions, applying the strictest procedures and internal regulations; in this way, the company has earned its reputation for the highest technical and organizational quality, which have been verified and approved by international bodies.

Roiatti Traslochi provides haulage services in Italy and abroad, at all times respecting the environment by using eco-sustainable packing materials, which are disposed of in a responsible manner (ref. Manual 1.1.2 Environmental Policy). Roiatti operates its own extensive fleet of specialized vehicles and equipment designed for every possible requirement (ladder trucks, modular elevator hoists, electric stairlifts etc.), as well as extensive warehouses, all protected by anti-theft and anti-intrusion systems and equipped for long-term storage. For over 50 years Roiatti has served the U.S. Government at air bases in Aviano (PN) and Ghedi (BS) and army garrisons at Vicenza and Livorno, in full compliance with the strictest government specifications.

Roiatti's management team has decided to introduce an Integrated System for Quality and Safety which meets the appropriate international norms – ISO 9001:15 and BS-OHSAS 18001:07 – allocating the human, instrumental and financial resources necessary to meet the system's primary objectives:

- to meet all the requisites relative to the service, above and beyond those which are obligatory, with the aim of improving the quality of the service and, as a consequence, the full satisfaction of our clients and all parties involved.
- continuous improvement of the working conditions as regards hazards and risks for the health and safety of its employees and other collaborators as well as the reduction of the direct and indirect environmental impact of our operations. This integrated QHSE policy is intended as a reference framework which may be

used for periodical assessment and re-evaluation of our targets for continuous improvement, and enable the company to:

• Provide its clients with objective evidence of the Quality of its services, promptly identifying their requirements and providing a rapid and effective response to their needs.

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- Guarantee the full compliance of its production processes with all legislation, as well as the norms governing health and safety in the workplace and correct management of the company's environmental impact, as well as compliance with internal regulations and those of the organizations for which the company works.
- Guarantee to meet the necessary requisites and to ensure continuous improvement of the efficiency of its QHSE System and of its services, also by means of the continuous education and training of the employees.
- Guarantee the efficiency and reliability of all the technologies and equipment used by employees and other collaborators.
- Guarantee complete satisfaction of the client and of any other interested parties.
- Guarantee full compliance with all legislative requirements governing all aspects of HSE.

As regards the maintenance and improvement of our Integrated Management System, Roiatti s.r.l. always takes into consideration the following aspects:

- Constant risk analysis covering all the company's processes, as well as HSE risks and analysis of the context and the interested parties, in order to define the necessary control, prevention and monitoring measures.
- Involvement of all direct employees and all other collaborators involved in the process.
- Training in the importance of compliance with the company's code of ethics and conduct, as well as all the relative obligatory requirements.
- Selection, qualification and control of the services provided by all suppliers and third party operators involved in the process.

DATE: 06/09/2018

AGOSTINO PROSDOCIMO, General Manager

Agostino Prosolocimo